



# Technology Tutorials

Provides intelligence about emerging and mature technologies.

- .NET Security
- 311 Telecom Services
- 3G Wireless Networks
- AJAX Web Development Techniques
- APCO Project 25 Digital Land Mobile Radio
- ASP.NET Architecture
- Airport Security Programs in The US
- Alternatives for Secure Online Transactions
- Application Server Overview
- Architecture Maturity Models
- Automated Patch Management
- Balanced Scorecard Management
- Best Practices for IT Asset Management
- Best Practices for Preparing a Request for Proposal
- Best Practices in Change Management
- Best Practices in Project Management
- Biometric Passports: World Wide Status
- Biometric Security Applications for Government
- Biometrics for Financial Transactions
- Biometrics in Healthcare
- Biometrics: Fingerprint Technology
- Blogging Hosts and Software
- Broadband Over Power Lines
- Business Continuity for Corporate Libraries
- Business Continuity for Healthcare Facilities
- Business Continuity for Web Sites
- Business Process Management Alternatives
- CAPTCHA Security Programs
- Calculating IT Return on Investment
- Call Center Workforce Management
- Clean Slate Internet Projects
- Click Fraud
- Common Criteria Overview
- Complying with the Health Insurance Portability and Accountability Act
- Computational Media, Art, and Design
- Conducting A Business Impact Analysis
- Content Delivery Networks and Video Streaming
- Contract Management Best Practices
- Contract Management Issues: US Federal Government
- Contract Management Software
- Customer Operations Performance Center (COPC) Management System for Call Ce
- Customs-Trade Partnership Against Terrorism
- Darwin Information Typing Architecture
- Data Analysis and Data Mining
- Developing the Standard Electronic Health Record
- Digital Rights Management Software
- Digitizing Enterprise Content
- Directgov
- Disaster Planning for Healthcare Facilities
- Earned Value Management
- Email Management in the US Public Sector
- Emergency Medical Service Problems in The US
- Ensuring Contract Performance
- Enterprise E-mail Guidelines
- Enterprise Hosting Alternatives
- Enterprise Mashups
- Enterprise Network Management Systems
- Enterprise Security Management Software
- Evaluating RFP Responses
- Evaluating Web Site Goals and Needs
- FISMA Update
- Federal Business Continuity Plans
- Federal Enterprise Architecture
- Federal Information Processing Standards (FIPS)
- Federal Information Security Management Act
- Femtocell Technology
- Fibre Channel Storage
- First Responder Communications Issues & Solutions in the US
- Flash Design Techniques
- Global Positioning Systems Overview
- Government IT Infrastructure Regulations and Standards
- Grid Computing Applications
- HIPAA Alternatives
- HIPAA Compliance Software
- HIPAA Records Management
- Hardening Network Servers
- Hardware Lifecycle Management
- Healthcare Information Management
- Healthcare Payer Portals
- Healthcare Practice Management Software
- Hewlett-Packard Adaptive Enterprise Strategy
- High Frequency Radio and the National Communication Network
- High Speed Downlink Packet Access Technology
- Homesourcing: The Virtual Call Center
- IBM Grid Computing
- IBM QEDwiki
- IMS Global Learning Consortium
- IP Multimedia Subsystems
- IPv6 Implications
- IPv6 Migration Plans
- IT Certification Options
- IT Security Audits Best Practices
- IT Services Procurement Software
- IT Standards for the Healthcare Industry
- ITIL for Enterprise IT Management
- Identifying Acquisition Needs
- Identity Management for IT Security and Administration
- Information Archiving Best Practices
- Internet2
- Introduction to the Semantic Web
- Iris Scan Technology
- Java-based Application Development Technology
- LAMP Basics
- Lean Management
- Lean Management and Six Sigma
- Learning Management System Benefits, Limitations, and Costs
- Learning Management System Considerations
- Library Automation Software Overview
- Library Indexing and Classification Systems
- Linking Programming and Visual Design for Optimal Web Site Development
- Linux Operating Systems
- Linux-Based Application Development
- Managed Network Service Providers
- Managing RFID Data
- Massive Array of Idle Disks Architecture
- Medical Banking Project and Personal Health Records
- Microsoft .NET Technology
- Migrating to Windows Vista
- Multi-site Web Content Management
- Nanotechnology
- Nanotechnology Market Segments
- National ePrescribing Patient Safety Initiative (NEPSI)
- Negotiating and Writing Contracts
- Network Attached Storage
- Network Documentation and Design Tools
- Network Management Outsourcing Alternatives
- Network Management Tools
- Network Security Best Practices
- OMB-A11 Part 7 Rules for Acquisition of IT Assets
- OMB-A76 Outsourcing Rules
- Online Training and e-Learning for Government Agencies
- Open Source Development Platforms
- Open Source Healthcare Software
- Open Source Network Management Software
- Optical Disc Storage Technology
- Outsourcing Best Practices
- Outsourcing the Enterprise Development Project
- Pandemic Planning
- Platform for Privacy Preferences Project
- Podcasting Best Practices
- Podcasting Overview
- Preparing for the US Census in 2010
- Procuring Medical Imaging Systems: IT Considerations
- Professional Services Automation Software
- Project Management Software
- Public Safety Interoperability Implementation Act
- RFID Technology
- RFID for Asset Management in Healthcare Facilities
- RFID for Healthcare Facilities Security
- RFID for Patient Monitoring
- RFID in the Pharmacy Industry
- RFID-based Library Systems
- ROI Strategies: Enterprise Blogs
- ROI for Asset Management
- ROI for Wi-Fi
- Records Management Systems
- Renegotiating IT Contracts
- Retaining Organizational Knowledge
- Ruby Web Development Alternatives
- Rural Healthcare Pilot Project
- SONET Technology
- Satellite Network Infrastructure in the US
- School Emergency Notification Systems
- Selecting A Hot Site
- Service Oriented Architecture Overview
- Service Oriented Architecture Platforms
- Six Sigma Methodology
- Social Networking Sites and Applications for Business
- Software Lifecycle Management
- Software Quality Assurance
- Solutions for Managing Unstructured Enterprise Data
- Speech Analytics in the Call Center
- Storage Area Networks
- Strategic Capabilities Architecture
- TETRA Trunked Mobile Radio Technology
- Tablet Computer Technology
- Tablets and UMPCs
- Tape Storage Developments
- Telecommunications in Western Europe
- Telecommuting Insurance Issues
- Telecommuting Legal and Regulatory Issues
- Telemedicine Technology
- Telemetry Applications
- The Business Continuity Planning Process
- The Evolution of RSS
- The Evolution of US Telephone Service
- The Globus Alliance



# Technology Tutorials

Provides intelligence about emerging and mature technologies.

The History of the Internet  
The Standard of Good Practice for Information Security  
The USAGov Gateway  
The ZigBee Alliance  
Total Quality Management  
Tying Records Management to ECM Systems  
UN Mobile Deployment Telecom System (MDTS)  
US Airport Security Technologies and Regulations  
US Cable Network Infrastructure  
US Federal Acquisition Regulation  
US National Incident Management  
US Nationwide Health Information Network  
US-CERT  
Ultra Mobile Broadband Technology  
Ultra Mobile Personal Computer Technology

Ultrawideband Technology  
Unified Communications in the Enterprise  
Update: US Federal Smart Cards  
Using Controlled Vocabularies  
Using Help Desks for Business Intelligence  
Using a Virtual Tape Library for Archiving  
VSAT Technology  
Video Streaming Standards  
Videoconferencing Technology Overview  
Virtual Computing Overview  
Voice Over IP (VoIP) Technology  
WAMP Basics  
Wearable Computing and Nanotechnology  
Web 2.0 and SOAs  
Web Conferencing Technologies  
Web Design Programs and Tools  
Web Site Management: Strategies in Large, Distributed Organizations

Web Site ROI  
Web-based Content Distribution  
Webcasting Technology  
Wi-Fi Monitoring and Management Tools  
WiMAX Technology  
Wikis in the Workplace  
Wireless Enhanced 911 Services  
Wireless Mesh Networking  
Worldwide Government ID Smart Cards Tutorial  
XML Development Tools  
ZigBee and the 802.15.4 Standard for Wireless Networking  
xMax Broadband Wireless Technology.NET Security



## Marketplace Reports

Offers an excellent way to stay current on all the latest trends and advances in the IT and Communications marketplace.

10G Ethernet Market Trends  
311 Telecom Services Market Trends  
Automated Claims Processing Market Trends  
Biometrics Market Trends  
Broadband over Power Line Market Trends  
Business Continuity & Availability Services Market Trends  
Business Intelligence Solutions Market Trends  
Business Process Management Market Trends  
CRM Market Trends  
Cable VoIP Market Trends  
Call Center Market Trends  
Call Center Quality Monitoring Solutions Market Trends  
Change Management Software Market Trends  
Collaboration Software and Services Market Trends  
Digital Rights Management Market Trends  
Electronic Medical Records: Trends  
Enterprise Content Management Software Market Trends  
Enterprise Instant Messaging Market Trends  
Enterprise Performance Management Market Trends  
Enterprise Search Market Trends  
Federated Search Market Trends  
Geographical Information Systems (GIS) Market Trends  
Grid Computing Market Trends  
Healthcare Practice Management Software Market Trends  
IP Multimedia Subsystems Market Trends  
IT Asset Management Software & Services Market Trends  
IT Asset Management Software Market Trends  
Identity Management Market Trends  
Information Lifecycle Management Market Trends  
Intrusion Prevention Systems Market Trends  
Java Development Tools Market Trends

Library Automation Software Market Trends  
Linux Desktop Market Trends  
Linux Development Tools  
Linux Enterprise Market Trends  
Mesh Networking Market Trends  
Mobile Applications: State of the Marketplace  
Network Anti-Virus Market Trends  
Network Documentation and Design Tools Market Trends  
Network Management Systems Market Trends  
Open Source-based Servers Market Trends  
Optical Networking Market Trends  
Outsourcing Market Trends  
Product Lifecycle Management Market Trends  
Project Management Software Market Trends  
Records Management Systems Market Trends  
Risk Management Software Market Trends  
Service Delivery Platform Market Trends  
Signaling System 7 (SS7) Market Trends  
Smartphones Market Trends  
Softswitch Market Trends  
Storage Area Networks Market Trends  
Streaming Media Market Trends  
Supply Chain Management Market Trends  
Systems Management Market Trends  
Telecommunications in Africa  
Telecommunications in Argentina  
Telecommunications in Australia and New Zealand  
Telecommunications in Bolivia  
Telecommunications in Brazil  
Telecommunications in Canada  
Telecommunications in Central America and the Caribbean  
Telecommunications in Central Asia: Market Trends  
Telecommunications in Chile  
Telecommunications in China  
Telecommunications in Colombia  
Telecommunications in Eastern Europe: Market

Trends  
Telecommunications in France  
Telecommunications in Germany Market Trends  
Telecommunications in India  
Telecommunications in Italy  
Telecommunications in Japan  
Telecommunications in Mexico  
Telecommunications in Peru  
Telecommunications in Puerto Rico  
Telecommunications in Russia: Market Trends  
Telecommunications in South America Market Trends  
Telecommunications in Spain  
Telecommunications in Venezuela  
Telecommunications in the Middle East  
Telecommunications in the Pacific Rim  
Telecommunications in the UK  
Telecommunications in the US  
Thin Client Computing Market Trends  
UMPC Market Trends  
US Fiber-to-the-Home Projects Market Trends  
US Telecom Regulatory Environment--A Look Ahead  
Ultrawideband Market Trends  
Unified Communications Market Trends  
Videoconferencing Market Trends  
Videophone Technology Market Trends  
Virtual Server Market Trends  
Voice Over IP (VoIP) Market Trends  
WLAN Management Software Market Trends  
Wearable Computing Market Trends  
Web 2.0 Applications in the Enterprise: Market Trends  
Web Conferencing Market Trends  
WiMAX Market Trends  
XML Development Tools Market Trends  
e-Government Gateways  
e-Learning Market Trends



# Product Profiles

Provide a concise summary of the leading products and suppliers, examines product strengths and limitations, and analyzes current pricing strategies.

3Com Core Switches  
 3Com NBX Platform  
 3Com Workgroup/Desktop Switches  
 3M Health Data Management  
 AT&T Government Solutions  
 Adobe Systems Flash  
 Adobe Systems Illustrator CS3  
 Adobe Systems InDesign  
 Adobe Systems PhotoShop  
 AirWave Management Platform  
 Alcatel-Lucent 15000 Series  
 Alcatel-Lucent Metro Optical Portfolio  
 Alcatel-Lucent Multiservice Core Switches  
 Alcatel-Lucent OmniPCX  
 Alcatel-Lucent OmniTouch Unified Communication  
 Alcatel-Lucent VitalSuite  
 Alchemy Lab Asset Tracker for Networks  
 Amdocs VISION CRM  
 Apache Software Foundation HTTP Server Project  
 Apple Computer Multimedia Tools  
 Apple OS X "Tiger"  
 Apple Power Mac G5  
 Apple Xsan  
 Apple iMac  
 ArcSight Enterprise Security Management  
 Ariba Spend Management Solutions  
 Aspect Software eWorkforce Management  
 Authentica Enterprise DRM  
 Auto-Graphics AGent Search  
 Autodesk Map 3D  
 Autonomy IDOL K2  
 Avaya C360 Switch Family  
 Avaya IP Telephony Products  
 Avaya Modular Messaging  
 Avici Systems TSR  
 BEA Systems AquaLogic  
 BEA Systems AquaLogic BPM Suite  
 BEA Systems Tuxedo  
 BEA Systems WebLogic Platform  
 BMC Software Business Service Management  
 BMC Software Enterprise Systems Management  
 Borland Software CodeGear JBuilder  
 BroadVision Self Service Suite  
 Business Objects XI  
 CA Information Life Cycle Management  
 CA SPECTRUM  
 CA Unicenter  
 CA Unicenter Asset Management  
 CA Unicenter NSM Wireless Network Management Option  
 CA Unicenter Network and Systems Management  
 CA Unicenter Service Level Management  
 CA Web Services Management  
 CA netViz  
 CASPR LibraryWorld  
 Calabrio CALABRIO Product Profile  
 Call Center Product Profile (Aspect Spectrum ACD)  
 Call Center Product Profile (Aspect Unified IP Contact Center)  
 Call Center Product Profile (Siemens HiPath ProCenter)  
 CartSoft C.A.R.T.-UM  
 Check Point Software FireWall-1  
 Cingular Wireless Data and MEdia Service

Profile  
 Cirond AirPatrol Enterprise  
 Cisco Aironet WLAN  
 Cisco Systems Catalyst 6500 Series  
 Cisco Systems CiscoWorks  
 Cisco Systems IGX and MGX Multiservice Switches  
 Cisco Systems Intrusion Prevention System  
 Cisco Systems Modular Access Routers  
 Cisco Systems Next Generation Internet Routers  
 Cisco Systems ONS 15000 Series  
 Cisco Systems PIX 500 Series Security Appliances  
 Cisco Systems Unified Contact Center Enterprise  
 Cisco Systems Unified Intelligent Contact Management Enterprise  
 Cisco Systems Unity  
 Cisco Systems VPN Solutions  
 ClearPath Networks SNAP VPN  
 CobbleStone Systems Contract Management Software  
 CodeWeavers CrossOver Linux  
 Consona KNOVA 7  
 Corel iGrafX  
 D-Link Corporation i2eye VideoPhone  
 Dell PowerEdge Blade Servers  
 Dell PowerEdge NAS Storage Servers  
 Dell PowerEdge Servers  
 EMC Celerra NAS Products  
 EMC Documentum Enterprise Content Management Platform  
 EMC Documentum Records Manager  
 EMC Information Lifecycle Management  
 EMC Symmetrix Networked Storage Systems  
 ESRI ArcGIS 9  
 Eclipse Foundation Eclipse Project  
 Elite Information Services Change Management System  
 Endeca Information Access Platform (IAP)  
 Enterasys Dragon Intrusion Defense System  
 Enterasys Networks Matrix Family  
 Enterasys Networks RoamAbout Wireless Products  
 Enterasys Security Applications  
 Ex Libris MetaLib  
 Ex Libris Voyager  
 ExtendedCare Professional Utilization Management Software  
 Extreme Networks BlackDiamond  
 Fast Search & Transfer (FAST) Search Solutions  
 Fast Search and Transfer (FAST) RetrievalWare  
 Finjan Software Vital Security  
 Firebird Relational Database  
 Fluke Networks Network SuperVision  
 Follett Software Library Automation Products  
 Force10 Networks Terascale E-Series  
 Foundry Networks BigIron Switches  
 Foundry Networks FastIron Edge Series  
 Foundry Networks NetIron  
 Fujitsu Eternus  
 Fujitsu Interstage Business Process Manager  
 GE Healthcare EMR & Practice Management  
 GNOME Desktop Environment  
 Genesys Meeting Center Product Profile  
 Genesys Open IP Contact Center

Google Desktop for Enterprise  
 Google Docs & Spreadsheets  
 Google Search Appliances  
 HP Systems Insight Manager  
 Healthvision Clinical Solutions  
 Hewlett-Packard AlphaServers  
 Hewlett-Packard Information Lifecycle Management  
 Hewlett-Packard Integrity NonStop Computing  
 Hewlett-Packard OpenView Network Management  
 Hewlett-Packard ProCurve Networking Switches  
 Hewlett-Packard ProLiant Blade Servers  
 Hewlett-Packard ProLiant Servers  
 Hewlett-Packard Service Management Solutions  
 Hewlett-Packard Service Oriented Architecture  
 Hewlett-Packard iPAQ PPC  
 Hitachi Data Systems Lightning 9900 V Series  
 Hyland Software OnBase  
 Hyperion Business Modeling  
 Hyperion Solutions Hyperion System 9 BI+  
 IBM BladeCenter  
 IBM Cell Broadband Engine  
 IBM Content Management  
 IBM DB2 Product Family  
 IBM DB2 Records Manager  
 IBM FileNet Business Process Manager  
 IBM FileNet Records Manager  
 IBM Global Services Healthcare Practice  
 IBM Global Services High Availability Services  
 IBM Global Services Virtual Hosting  
 IBM Healthcare Collaborative Network  
 IBM ISS Managed Security Services  
 IBM IT Service level Management  
 IBM Information Lifecycle Management  
 IBM Lotus Connections  
 IBM Lotus Domino  
 IBM Lotus Notes  
 IBM Lotus Sametime  
 IBM Maximo Asset Management  
 IBM OmniFind Enterprise Edition  
 IBM Proventia  
 IBM RFID Solution  
 IBM Rational ClearCase Change Management Solution Enterprise Edition  
 IBM SOA Foundation  
 IBM System i5 Servers  
 IBM System p Servers  
 IBM System x Servers  
 IBM Tivoli Access Manager  
 IBM Tivoli Identity Manager  
 IBM Tivoli NetView  
 IBM Tivoli Netcool  
 IBM Tivoli Security Event Management  
 IBM Tivoli Storage Manager  
 IBM Tivoli System z9  
 IBM TotalStorage Tape Systems  
 IBM WebSphere  
 IBM WebSphere Studio  
 IBM Workplace  
 IBM/Lotus Workplace Collaboration  
 IDS Scheer ARIS Platform  
 IEX Workforce Management  
 IMA Technologies CaseTrakker  
 InQuira 8  
 Infor Global Solutions Infor CRM  
 Initiate Systems Enterprise Master Person



# Product Profiles

Provide a concise summary of the leading products and suppliers, examines product strengths and limitations, and analyzes current pricing strategies.

- Index (EMPI)
- Innovative Interfaces Millennium
- IntaSoft Change Management Solutions
- Intalio|BPMS
- InterCall/Raindance Communications
- Raindance Meeting Edition
- Interactive Intelligence Communité
- Intergraph GeoMedia
- Interwoven RecordsManager
- JDA Software Supply & Demand Optimization
- Juniper Networks Intrusion Detection and Prevention
- Juniper Networks M-Series Internet Routers
- Juniper Networks NetScreen-5GT
- K Development Environment (KDE)
- Linode.com Virtual Private Server
- Linspire Five-0
- Mandriva Linux 2007
- McKesson InterQual Clinical DSS
- Meridio Enterprise Document and Records Management
- Metastorm BPM Suite
- Microsoft BizTalk Server 2006
- Microsoft Dynamics CRM
- Microsoft Exchange Server 2007
- Microsoft Expression
- Microsoft FrontPage 2003
- Microsoft Internet Information Services
- Microsoft Media DRM
- Microsoft Office 2007
- Microsoft Office Live
- Microsoft Office Live Communications Server
- Microsoft Office Live Meeting
- Microsoft Office System 2003
- Microsoft Office Visio 2007
- Microsoft SQL Server 2005
- Microsoft System Center Configuration Manager
- Microsoft System Center Operations Manager
- Microsoft Terminal Services
- Microsoft Virtual Server 2005
- Microsoft Web Authoring Tools
- Microsoft Windows Embedded
- Microsoft Windows Server 2003
- Microsoft Windows Vista
- Microsoft Windows XP
- Misys Healthcare EMR, Vision, & Tiger
- Mitel IP Communications Platform
- Mono Project Mono Development Platform
- Motorola Symbol Wireless Infrastructure Products
- MySQL MySQL Database
- NCR Teradata Customer Management Solutions
- NEC Univerge WLAN
- NICE Systems Contact Center Solutions
- NetIQ Security Manager
- NetSuite NetSuite
- Netformx DesignXpert
- Network Appliance Server/Filer Products
- Nortel CallPilot
- Nortel Contact Center Portfolio
- Nortel Multiservice Switch Portfolio
- Nortel Networks Ethernet Routing Switches
- Nortel Optical Metro Portfolio
- Novell GroupWise
- Novell SuSE Linux Enterprise Server
- OCLC PICA ZPORTAL
- ORBCOMM Satellite System
- Onyx Software Customer Relationship Management
- Open Text LiveLink
- Open Text LiveLink Records Manager
- Open Text's Artesia for DAM
- OpenOffice.org Office Suite
- Oracle 10g Database
- Oracle 11g Database
- Oracle Advanced Procurement
- Oracle Application Server 10g
- Oracle Business Intelligence 10g
- Oracle Collaboration Suite
- Oracle E-Business Suite
- Oracle PeopleSoft Enterprise Customer Relationship Management
- Oracle PeopleSoft Enterprise Performance Management
- Oracle PeopleSoft Enterprise Supply Chain Management
- Oracle Records Management
- Oracle SOA Suite
- Oracle Siebel Customer Relationship Management
- Oracle Supply Chain Management
- Oracle Universal Content Management
- Oracle's Project Fusion
- Ovid SearchSolver
- Palm Handhelds
- Pipkins Workforce Management Software
- Polycom VSX Video Conferencing
- Procuri TotalContracts
- Proforma ProVision Modeling Suite
- Proxim Wireless ORINOCO WLAN
- RSA Security Division, EMC, SecurID Authentication
- Rearden Commerce Personal Assistant
- Red Hat Enterprise Linux
- Red Hat Enterprise Linux Desktop
- Red Hat JBoss Application Server
- Research In Motion BlackBerry
- RightNow Technologies Hosted CRM
- SAP AG Business Intelligence
- SAP AG mySAP Customer Relationship Management
- SAP AG mySAP ERP
- SAP AG mySAP Supply Chain Management
- SAP NetWeaver
- SAS Institute SAS 9
- SCOTTY Group CareStation Videophones
- Sage Software Intergy
- Sage Software The Medical Manager
- Salesforce.com Customer Relationship Management
- SealedMedia Document Security
- Secure Computing Sidewinder
- Serena Software ChangeMan
- Serials Solutions 360 Search
- Siemens HiPath MobileOffice
- Siemens Medical Solutions INVISION Clinicals
- Siemens Medical Solutions' Decision Support Solutions
- SirsiDynix Symphony
- Sony PCS Videoconferencing Products
- Sourcefire Open Source Intrusion Detection System
- SpringCM Document Management on Demand
- Sprint PCS Vision Service Profile
- Sun Microsystems Blade Servers
- Sun Microsystems Java Desktop System
- Sun Microsystems Java Enterprise System
- Sun Microsystems Java Studio Enterprise
- Sun Microsystems Java System Application Server
- Sun Microsystems N1 Grid Engine
- Sun Microsystems Solstice Enterprise Manager
- Sun Microsystems StarOffice
- Sun Microsystems StorageTek 9900 Series
- Sun Microsystems Sun Fire Servers
- Sun StorageTek SAN Products
- Sungard Availability Services
- Surpass Software Library Automation Suites
- Swets Information Services SwetsWise Searcher
- Sybase Adaptive Server Enterprise
- Symantec Data Backup and Recovery
- TANDBERG MXP
- TCS Healthcare Acuity
- TIBCO Software Process Suite
- TOWER Software TRIM Context
- Telelogic System Architect
- The SCO Group UnixWare
- TouchStone/Smith Micro CheckIt Search Products
- Trend Micro Enterprise Protection Strategy
- Tripwire Change Auditing
- Tripwire IDS Products
- Turbolinux Fuji
- VTEL IPanel
- Ventyx Asset Suite
- VeriSign Identity Protection Authentication
- VeriSign Managed PKI
- Verint ULTRA
- Verizon Wireless NationalAccess and BroadbandAccess Service Profile
- Vialta Beamer
- Vignette Records & Documents
- Vignette V7 Content Management
- Vivisimo Velocity Search Platform
- Wavelink Mobile Manager
- WebFeat Federated Search Engine
- Witness Systems Impact 360
- Xandros Desktop Operating Systems
- Xerox DocuShare
- Yahoo! Pipes
- i2 Technologies Supply Chain Solutions



# Company Profiles

Reviews business goals, sales and marketing strategies, and financial stability of the leading vendors.

- 3Com Company Profile
- ACCESS Company Profile
- ADC Company Profile
- ADTRAN Company Profile
- AT&T Company Profile
- AT&T's Wireless Division (formerly Cingular Wireless) Company Profile
- AboveNet Company Profile
- Accenture Company Profile
- Adaptec Company Profile
- Adobe Systems Company Profile
- Advanced Micro Devices (AMD) Company Profile
- Aethra Company Profile
- Agilent Technologies Company Profile
- Akamai Technologies Company Profile
- Alcatel-Lucent Company Profile
- Allen Systems Group Company Profile
- Allied Telesis Company Profile
- Allscripts Healthcare Solutions Company Profile
- Alltel Wireless Company Profile
- AmerisourceBergen Company Profile
- Apple Company Profile
- Ariba Company Profile
- Aspect Software Company Profile
- Automatic Data Processing (ADP) Company Profile
- Autonomy Company Profile
- Avaya Company Profile
- Avici Systems Company Profile
- BEA Systems Company Profile
- BMC Software Company Profile
- BT Group Company Profile
- BearingPoint Company Profile
- Belgacom Company Profile
- Bell Canada Company Profile
- Bell Mobility Company Profile
- BellSouth (AT&T Southeast) Company Profile
- Birch Telecom Company Profile
- Blackboard Company Profile
- Boingo Wireless Company Profile
- Booz Allen Hamilton Company Profile
- Borland Software Company Profile
- BroadVision Company Profile
- Brocade Company Profile
- Bull Company Profile
- Business Objects Company Profile
- CA Company Profile
- COLT Telecommunications Company Profile
- Cable & Wireless Company Profile
- Cablevision Systems Company Profile
- Call Compliance Company Profile
- Capgemini Company Profile
- Cardinal Health Company Profile
- CenturyTel Company Profile
- Charter Communications Company Profile
- Check Point Software Company Profile
- China Mobile Company Profile
- China Netcom Company Profile
- China Telecom Company Profile
- China Unicom Company Profile
- Chunghwa Telecom Company Profile
- Ciena Company Profile
- Cincinnati Bell Company Profile
- Cisco Systems Company Profile
- Citizens Communications Company Profile
- Citrix Systems Company Profile
- Cogent Communications Company Profile
- Cognos Company Profile
- Comcast Company Profile
- Computer Sciences Corporation Company Profile
- Comverse Technology Company Profile
- Corning Company Profile
- Covad Communications Company Profile
- Cox Communications Company Profile
- DIRECTV Company Profile
- Dell Company Profile
- Deloitte Touche Tohmatsu Company Profile
- Deltacom Company Profile
- Deutsche Telekom Company Profile
- Diamond Technologies Company Profile
- ECI Telecom Company Profile
- EMBARQ Company Profile
- EMC Company Profile
- EarthLink Company Profile
- EchoStar Communications Company Profile
- Electronic Data Systems (EDS) Company Profile
- Ember Company Profile
- Embratel Company Profile
- Emulex Company Profile
- Enterasys Networks Company Profile
- Entrust Technologies Company Profile
- Ericsson Company Profile
- Ernst & Young Company Profile
- Eutelsat Company Profile
- Extreme Networks Company Profile
- F-Secure Company Profile
- F5 Networks Company Profile
- Fast Search and Transfer (FAST) Company Profile
- FileNet, an IBM Company Profile
- Firetide Company Profile
- Force10 Networks Company Profile
- Foudry Networks Company Profile
- France Telecom Company Profile
- Fujitsu Company Profile
- Fujitsu Siemens Computers Company Profile
- GE Healthcare Company Profile
- Gateway Company Profile
- General Communications Company Profile
- General Dynamics Information Technology Company Profile
- General Electric (GE) Company Profile
- Genesys Conferencing Company Profile
- Getronics Company Profile
- Gilat Satellite Networks Company Profile
- Global Crossing Company Profile
- Globalstar Company Profile
- Google Company Profile
- Gryphon Networks Company Profile
- Harris Corporation Company Profile
- Hatteras Networks Company Profile
- Healthvision Company Profile
- Hewlett-Packard Company Profile
- Hitachi Company Profile
- Hitachi Data Systems Company Profile
- Honeywell International Company Profile
- Huawei Technologies Company Profile
- Hutchison Whampoa Company Profile
- Hyland Software Company Profile
- Hyperion Solutions Company Profile
- IBM Company Profile
- IBM Global Services Company Profile
- IBM Lotus Software Company Profile
- IBM Tivoli Software Company Profile
- IDT Company Profile
- Infor Global Solutions Company Profile
- Information Builders Company Profile
- Initiate Systems Company Profile
- Insight Enterprises Company Profile
- Integra Telecom Company Profile
- Intel Company Profile
- Intelsat Company Profile
- Inter-Tel Company Profile
- Intermec Company Profile
- Interwoven Company Profile
- Iridium Company Profile
- Iron Mountain Company Profile
- JDA Software Company Profile
- JDS Uniphase Company Profile
- Juniper Networks Company Profile
- KDDI Company Profile
- KPMG International Company Profile
- KT Company Profile
- Keane Company Profile
- LG Electronics Company Profile
- LSI Company Profile
- Lawson Software Company Profile
- Lenovo Company Profile
- Level 3 Communications Company Profile
- Lexmark Company Profile
- Liberty Media Holding Corporation Company Profile
- Limelight Networks Company Profile
- Lucent Technologies Company Profile
- MRV Communications Company Profile
- Matsushita Electric Industrial Company Profile
- McAfee Company Profile
- McKesson Company Profile
- McKinsey & Company Company Profile
- McLeodUSA Company Profile
- MessageLabs Company Profile
- Microsoft Company Profile
- Mirror Image Company Profile
- Misys Healthcare Systems Company Profile
- Motorola Company Profile
- MuseGlobal Company Profile
- NCR Company Profile
- NEC Company Profile
- NTT DoCoMo Company Profile
- National Semiconductor Company Profile
- NetSuite Company Profile
- Netgear Company Profile
- Network Appliance Company Profile
- New Edge Networks Company Profile
- News Corporation Company Profile
- NewsGator Technologies Company Profile
- Nine Systems Company Profile
- Nippon Telegraph and Telephone Company Profile
- Nokia Company Profile
- Nortel Company Profile
- Novell Company Profile
- NuVox Communications Company Profile
- Nuance Company Profile
- Open Text Company Profile
- Openwave Systems Company Profile
- Oracle Company Profile
- Orange Group Company Profile
- PAETEC Holding Corporation Company Profile
- PCCW Company Profile
- PacketHop Company Profile
- Palm Company Profile
- Perot Systems Company Profile
- Polycom Company Profile
- Premiere Global Services Company Profile
- PricewaterhouseCoopers Company Profile
- Primus Telecommunications Company Profile



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Reviews business goals, sales and marketing strategies, and financial stability of the leading vendors.

- Progress Software Company Profile
- QLogic Company Profile
- QUALCOMM Company Profile
- Quantum Company Profile
- Quest Software Company Profile
- Quick Eagle Networks Company Profile
- Qwest Communications Company Profile
- RCN Company Profile
- RSA, Security Division of EMC, Company Profile
- Raytheon Company Profile
- Red Hat Company Profile
- Research In Motion Company Profile
- RightNow Technologies Company Profile
- Rogers Communications Company Profile
- SAIC Company Profile
- SAP AG Company Profile
- SAS Institute Company Profile
- SAVVIS Company Profile
- SGI Company Profile
- SK Telecom Company Profile
- Saba Software Company Profile
- Sage Software Company Profile
- Salesforce.com Company Profile
- Samsung Company Profile
- Sea Launch Company Profile
- Seagate Technology Company Profile
- Secure Computing Company Profile
- Seiko Epson Company Profile
- Siemens AG Company Profile
- Sierra Wireless Company Profile
- SingTel Company Profile
- Software AG Company Profile
- Sony Company Profile
- Sophos Company Profile
- Sprint Nextel Company Profile
- SumTotal Systems Company Profile
- Sun Microsystems Company Profile
- Sun Microsystems StorageTek Company Profile
- SunGard Company Profile
- SureWest Communications Company Profile
- Swisscom Company Profile
- Sybase Company Profile
- Sycamore Networks Company Profile
- Symantec Company Profile
- Syntellect Company Profile
- T-Mobile International Company Profile
- T-Mobile USA Company Profile
- TANDBERG Company Profile
- TCS Healthcare Technologies Company Profile
- TELUS Communications Company Profile
- TIBCO Software Company Profile
- Tektronics Company Profile
- Telcordia Technologies Company Profile
- Telecom Italia Company Profile
- Telecom New Zealand Company Profile
- Telefonica Company Profile
- Telefonica Moviles Company Profile
- Telefonica O2 Europe Company Profile
- Telekom Malaysia Company Profile
- Telelogic Company Profile
- Telephone and Data Systems (TDS) Company Profile
- TeliaSonera Company Profile
- Telkom SA Company Profile
- Tellabs Company Profile
- Telmex Company Profile
- Telstra Company Profile
- Texas Instruments Company Profile
- Time Warner Cable Company Profile
- Time Warner Company Profile
- Time Warner Telecom Company Profile
- Toshiba Company Profile
- Trend Micro Company Profile
- Unisys Company Profile
- VeriSign Company Profile
- Verio Company Profile
- Verizon Communications Company Profile
- Verizon Wireless Company Profile
- Vertical Communications Company Profile
- Vignette Company Profile
- Virgin Media Company Profile
- Vodafone Group Company Profile
- Vonage Company Profile
- Wayport Company Profile
- Western Digital Company Profile
- Windstream Company Profile
- XO Holdings Company Profile
- Xerox Company Profile
- Yahoo! Company Profile
- deltathree Company Profile
- i2 Technologies Company Profile
- iBasis Company Profile



## Additional Report Types

**Implementation Guide** reports provide users with the know-how to keep a project running and on budget.

- Conducting an Information Security Gap Analysis
- Deploying Enterprise IM
- Deploying a Wireless LAN
- Designing XML-based Web Sites
- Developing On-Line Instruction Courses with e-Learning Tools
- Ensuring Privacy and Security for Medical Information Systems
- Implementing IPv6
- Implementing IT Outsourcing

- Implementing a Customer Relationship Management System
- Implementing a Service Oriented Architecture
- Implementing a Telecommuting Program
- Implementing an Enterprise Content Management System
- Measuring and Reducing Total Cost of Ownership
- Outsourcing Business Continuity Planning
- Preparing a Business Continuity Plan
- Setting Up a Call Center

**Standards** reports examine the major IT and communications standards and protocols currently in place.

- 10G Ethernet Standard
- 2.5G Wireless Standards
- 802.11 Standards
- Asynchronous Transfer Mode (ATM) Standards
- Binary Runtime Environment for Wireless (BREW)
- Cordra Web-based Learning Model
- General Packet Radio Service (GPRS) Overview
- Gigabit Ethernet Protocol
- ISO 14000 Environmental Management Standard
- ISO-9000 Quality Assurance Standards
- Imaging Standards
- Internet Standards and Controlling Bodies
- Open Document Format Standard
- Optical Network Standards

- PCI Data Security Standard
- Port Security Standards Worldwide
- Public Key Standards
- Shareable Content Object Reference Model (SCORM)
- Simple Network Management Protocol (SNMP) Standard
- Simple Object Access Protocol for Web Applications
- US Federal Smart Card Standards
- Universal Description Discovery and Integration Standard
- Universal Mobile Telecommunications System (UMTS)
- WS-Security Standard
- Web-Based Enterprise Management (WBEM) Standards
- Wi-Fi Protected Access Security Standards
- Wireless Application Protocol (WAP)
- Worldwide Biometric Standards
- XML Web Standards

**Comparison and Selection Guide** reports offer the intelligence users need to make the BEST product and service selections.

- Accounting Software Selection Guide
- Business Intelligence Software Selection Guide
- Call Center Software Selection Guide
- Campus Emergency Notification Systems Selection Guide
- Carrier VoIP Services Selection Guide
- Collaboration Suite Selection Guide
- Contact Center Equipment Selection Guide
- Contract Management Software Selection Guide
- Customer Relationship Management Selection Guide
- Database Management Systems (DBMS) Selection Guide
- Desktop PCs Selection Guide
- Diagnostic and Test Equipment Selection Guide
- Enterprise Content Management Selection Guide
- Fingerscan Readers Selection Guide
- IT Asset Management Software Selection Guide
- Identity Management Software Selection Guide
- Imaging Products Selection Guide

- Information Lifecycle Management Products Selection Guide
- Intrusion Prevention Software Selection Guide
- Laptop Computers Selection Guide
- Library Automation Systems Selection Guide
- Network Anti-Virus, Anti-Spam Selection Guide
- Network Management Systems Selection Guide
- Project Management Software Selection Guide
- Protocol Analyzers Selection Guide
- RFID Readers Selection Guide
- RFID Systems Selection Guide
- Service Oriented Architecture Platform Selection Guide
- Smart Card Selection Guide
- Smartphones Selection Guide
- Storage Area Networks Selection Guide
- Supply Chain Management Software Selection Guide
- Two-Factor Authentication Products Selection Guide
- Videoconferencing Equipment Selection Guide
- Virtual Private Network (VPN) Services Selection Guide



## Additional Content

### The Guide to Internet Research

**The Guide to Internet Research** (formerly The CyberSkeptic's Guide to Internet Research) explores and evaluates free Web sites and search strategies to help subscribers use the Internet to stay up-to-date on resources. Going into its eighth year of publication, **The Guide to Internet Research** provides concise, practical information and expresses strong opinions on the quality of Internet information sources, according to the announcement. The newsletter is geared toward business, news, technical, medical, legal, and international research as well as market research and competitive intelligence.

### The Information Advisor Newsletter and Knowledge Management Quarterly Supplement

**The Information Advisor Newsletter and Knowledge Management Quarterly Supplement** specializes in reviews and side-by-side comparisons of business information services and resources.